



Corporate Fact Sheet

Company

Trigent develops and supports custom software solutions for business. Clients in the commercial software, marketing and media, and manufacturing industries rely on Trigent to create and maintain the applications that drive their businesses.

Founded in 1995, Trigent has a decade of experience helping clients to achieve the greatest possible return on their development investment.

Trigent enables rapid time-to-deployment for critical software systems, employing unique solution frameworks and development automation tools. We help clients quickly leverage existing business information from disparate systems, using Trigent patent-pending technologies. And we offer the flexibility clients need to optimally address their varying requirements for software development, maintenance and support services, with CMM-certified global development centers.

Application Lifecycle Services

Trigent provides a full range of services to support the lifecycle of business software applications:

- **Design and Development** – creating custom business applications, from requirements definition and architecture design, through development and deployment
- **Quality Assurance and Testing** – testing quality, performance, and usability of applications across multiple platforms

- **Maintenance and Support** – providing ongoing maintenance, support and enhancements, from assistance in documenting user requirements for customization, to technical trouble-shooting, to turnkey 24 x 7 support operations
- **Integration and Migration** – migrating legacy applications and products to new platforms, and enabling integration of disparate systems across an organization

Market Solutions

Software Industries

Trigent helps software providers to support the complete lifecycle of their software products, with services including product engineering and co-development, quality assurance and testing, product enhancement and maintenance, and technical and customer support. Our services are designed to meet the unique requirements of software start-ups, Web-based businesses, and companies with mature product lines.

Manufacturing Industries

Trigent specializes in designing software solutions that help manufacturers manage product complexity and leverage product knowledge across the enterprise. Examples include systems for parts information management, build-to-order product configuration, and inventory optimization. Trigent designs solutions that enable complex business processes, while adapting to rapid business process change, so they can easily evolve with the business.

Trigent at a Glance

- Software services and solutions provider, founded in 1995
- Serving SME and Fortune 100 clients in software, manufacturing, marketing and media, and education and training
- 400 person professional staff, with development centers in Boston and Bangalore, and SEI CMM Level 4 certified facilities

About Trigent

Trigent is a provider of software development and support services that help companies achieve the greatest possible ROI on the applications that drive their businesses. Commercial software providers, manufacturers, and marketing and media companies rely on Trigent to deliver business value, leveraging unique solutions frameworks, patent-pending technologies, and CMM-certified global development centers.

Office Locations

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Trigent also helps manufacturers to maintain and support their proprietary systems and customized third party products, offering services such as migration of legacy applications, maintenance of CRM and ERP systems, and 24x7 technical support for proprietary enterprise software.

■ Marketing and Media Industries

For marketing agencies, media and publishing companies, and organizations with online advertising models, Trigent develops and maintains systems that manage customer and information, analyze complex data sets, and target and deliver personalized content. Examples include development of campaign management applications, maintenance of online classified portals, development of content management platforms for online networks, and creations of mobile applications to collect market research.

Technology

Trigent offers expertise in leading platforms for enterprise application deployment, including Microsoft.NET and J2EE, as well as in technologies critical to effective enterprise integration, such as Web Services, XML, and SOAP. Trigent maintains technology alliances with vendors including Microsoft, IBM, ATG, BEA and Net Perceptions.

Trigent has developed proprietary technologies to mine information assets, enable complex business processes, and accelerate the creation of software solutions. Trigent patent-pending technologies include harvester agents and business rules engines. Trigent's code automation tool, Coradigm, dramatically reduces the time and cost of an application's development phase, while creating applications that are "built to change."

Quality

As one of only 125 software development organizations in the world certified at SEI CMM Level 4, Trigent maintains a well-defined and managed process for developing software and achieving ongoing quality improvements, which translates into greater productivity, reduced cycle times, and higher software quality for our clients.

Trigent solutions are customized for the requirements of each client, employing frameworks that include Trigent components, technologies, and business process models, upon which client-specific data and processes are mapped.

Representative Clients

Representative clients include Navistar Corporation, Honeywell Technologies, e-Law LLC, US 1 Logistics, Birdview Technologies, Flexible Benefit Service Corporation, PG Calc, etc.

Executive Team

- Bharat Khatau, Chairman and CEO
- Chuck Rehberg, CTO
- Jayesh Khatau, Executive VP, Finance and Administration
- Anil Nagaraj, Vice President - Head of Operations